

Performance Appraisal

Employee Name:		
Job Role:		
Date of Appraisal:		
• •		
Managers Name:		

A. Performance Appraisal Process

The performance appraisal process is an important way for us (both employee and manager) to discuss your work performance and how we can improve the work environment at XYZ Tradesmen. Please send some time thinking about your performance and experience at work as creating a great place to work is important to us. The performance appraisal process follows 4 steps.

- 1. The employee is to complete the evaluation form prior to meeting.
- 2. The Manager is to complete the evaluation form prior to meeting.
- 3. The Manager and employee discuss, review and add final comments during the meeting.
- 4. The Manager and employee sign off the final copy and attach to employee job file.
- 5. Set recurring reminder in diary for next one ie November and May

B. Key Performance Indicators and Responsibilities

Indicate whether the Key Performance Indicator is meet

Key Performance Indicators	Achieved?
All hours and materials entered into (Job Management System) before leaving the work site.	Yes / No
2. Labour utilisation above 92%	Yes / No
3. Vehicle checklist completed on time	Yes / No
4. XYZ Tradesmen uniform worn at all times	Yes / No
5. No more than 2 call backs per month	Yes / No
6. Complete trades Inspection Checklist for appropriate jobs	Yes / No





Indicate the level of achievement on the following responsibilities

KEY | 1 = Never | 2 = Seldom | 3 = Sometimes | 4 = Mostly | 5 = Always

Responsibilities			2	3	4	5
1.	All credits are accounted for and photo of packing slip is entered into 'Merchant Documents' under the correct job number.	0	0	0	\bigcirc	\bigcirc
2.	Feedback from clients indicates client satisfaction.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
3.	All broken/damaged equipment is reported immediately to your manager. (Whiteboard in the workshop to make record)	0	0	0	0	\bigcirc
4.	Clear all rubbish from jobs and dispose of correctly. Cardboard flattened into the cardboard bin and recycling done.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
5.	All work carried out in the expected timeframe as per the 'Schedule' in (Job Management System).	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
6.	Keep work vehicle clean and in working order, checking oil, water and tyre pressure every Monday morning and topped up as required.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
7.	Create variations in (Job Management System) ensuring time and materials go to the appropriate job number. Noting if subcontractor used or any other relevant information.	0	0	0	0	0
8.	Work site is safe at all times, according to OHS regulations and XYZ Trades Health and Safety Policies.	0	0	0	0	\bigcirc
9.	Complete Quality Assurance checklist for jobs as requested and appropriate.	0	0	0	0	\bigcirc
10	Upholds XYZ Trades Company Values	0	$\overline{\bigcirc}$	$\overline{\bigcirc}$	$\overline{\bigcirc}$	\bigcirc

C. Discussion Points

Since our last discussion, what have you done well?
,
What sould you have done bottor?
What could you have done better?
Knowing what you know now, what would you do differently next time to improve your
contribution to the team and to enjoy your work more?



Do you have any goals (work or personal) that we can help you achieve?	
Is there any training you would like to have (or manager thinks would be beneficial)?	
General Comments: Are there any other issues you'd like to discuss. For example, frustra	
suggestions to improve the business, feedback you'd like to give or anything else that is ir to you?	nportant
to you:	
D. Confirmation and Approval	
Employee: Date:	
Manager: Date:	



